



Kaspersky® Internet Security for Mac

Quick Start Guide

Note: Kaspersky Lab reserves the right to change, without notice, the graphical user interface of the program. The latest version of the program is available to download from <http://antivirus365.net/kaspersky>

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Thank you for choosing Kaspersky Internet Security for Mac!

1. Before you install the program

Check that your computer meets the software and hardware requirements specified on the outside of the product package.

To avoid any conflicts between programs, we recommend uninstalling any third-party solutions on your computer that have antivirus or similar functionality.

2. Installing the program

- Download the latest version of the program at <http://antivirus365.net/kaspersky/mac>;
- Double-click the distributive (file with the .dmg extension) to open it – and double-click 'Install Kaspersky Internet Security' to run the installation.

3. Activating the program

Activation is required in order to enable all of the program's features and to receive free technical support.

- Use the activation code provided on the Activation Card inside the product package (e.g. XXXXX-XXXXX-XXXXX-XXXXX).
- Choose the 'Activate' option and enter the activation code in the appropriate field.
- Use the 'License' button on the lower right corner of the main program window to get information on the license number, activation status & license validity period.

4. After Installation

We recommend performing the following operations after the program has been installed and activated:

1. Update the databases and program modules. To run updates, click Update in the main window.
Note: You must be connected to the Internet to update databases and program modules.
2. Scan your computer for malware. To perform a full scan of your computer, click Scan in the main window, and then click **Full Scan**.
3. Check that your computer is protected. The computer's protection status is indicated by the color of the computer monitor image shown in the program's main window: GREEN – your Mac, personal data and web activities are protected, YELLOW and RED – your computer may be at risk,

Frequently Asked Questions

Question

Answer

What should I do if a problem occurs while trying to remove third-party antivirus programs?

We recommend you to use the special removal utilities available on vendors' websites or access our Knowledge Base for more details at support.kaspersky.com/consumer/tools_utilities

What should I do if an error occurs during the activation process?

Check if your Computer is connected to the Internet and your Internet browser is working in online mode by trying to open a webpage. If there is no Internet access, please contact your Internet service provider.

How do I activate Kaspersky Lab products if I have bought one license for a number of devices?

In order to install & activate Kaspersky Lab product on multiple computers (actual number of devices depends on the license purchased), simply use the same activation code for each of them.

What should I do if an error occurs while attempting to perform an update?

1. Make sure there are no third-party firewalls or other antivirus programs installed on your computer.
2. Check update settings of the security product and the network connection settings (this information can be obtained from your Internet service provider) and try to perform an update later.
3. Refer to our Knowledge Base at support.kaspersky.com/12705 to get more details.

Where can I find my activation code if it is lost?

If you registered your product during activation process on My Kaspersky portal, your activation code will be saved for you at my.kaspersky.com in your free My Kaspersky account. You can also send a detailed request to our Technical Support via My Kaspersky portal.

For more information, please use the following support resources:

1. User Guide is available at kaspersky.com/docs; All Home User Products section.
2. Knowledge Base is available at support.kaspersky.com. Contains detailed descriptions on how to install, configure and use Kaspersky Lab products.
3. My Kaspersky portal is available at my.kaspersky.com.