

# Kaspersky® Total Security

# Quick Start Guide

The license period starts when you activate the product on the first device.

The number of devices that can be protected varies according to the type of license purchased.

# Thank you for choosing Kaspersky® Total Security.

## Get started

- Visit the My Kaspersky portal – [my.kaspersky.com](https://my.kaspersky.com).
  - If you don't already have a My Kaspersky account, it's easy to create one and it's free of charge. During the license period, your My Kaspersky account will give you access to the applications that you'll need to install on your devices. Your My Kaspersky account also lets you manage each device's security – via the Web – and lets you use Web versions of some of the applications.
  - If you already have a My Kaspersky account, please sign in – using your login & password.
- Click on the 'Licenses' tab and then enter your activation code into the appropriate field (you can find your activation code on the card inside the product box you purchased.) Activation codes are in a 20-character format e.g. XXXXX-XXXXX-XXXXX-XXXXX.
- Click on the 'Downloads' button on the lower right corner of the product tile to view the applications that are available for you to download and install.
- If you send the download links to your email, you will be able to access the links on any of your supported devices.
- When you install applications that you have downloaded from the My Kaspersky portal, the installation process will usually run automatically – without you having to enter data in the 'sign in window'. In some cases, applications may ask you to enter your My Kaspersky credentials. If this happens, please sign in – using your login & password for your My Kaspersky account.
- Alternatively, please use one the following instructions.

## Installing security on your devices

### For your PCs (via Kaspersky Total Security)

#### 1. Before you install the product

To avoid any conflicts between programs, you may need to close some active applications and uninstall third-party antivirus products or applications with similar functionality.

To uninstall third-party products:

- **For Windows® 10 PCs:** Click on 'Start' → click on 'Settings' → click on 'System' → click on 'Apps & features' → select the application that you wish to uninstall → click on 'Uninstall'.
- **On Windows 8, 8.1 PCs:** Go to the 'Control Panel' → click on 'Programs' → click on 'Uninstall or change programs' → select the application that you wish to uninstall → click on 'Uninstall'.
- **For Windows 7 PCs:** Click on 'Start' → click on 'Control Panel' → click on 'Programs and Features' → select the application that you wish to uninstall → click on 'Uninstall'.

## 2. Installing the product

- Choose your product at [http://www.tech-titan.com/kaspersky\\_downloads](http://www.tech-titan.com/kaspersky_downloads), download the program & run the installation.

## 3. Activating the product

Activation is required in order to enable all of the product's features and to receive free technical support.

- Use the activation code provided on the card inside the product box you purchased (e.g. XXXXX-XXXXX-XXXXX-XXXXX).
- Click the 'License' button on the lower right corner of the main program window.
- Enter the activation code in the appropriate field and 'Activate' the program.
- Use the 'License' button to get information on the license number, activation status & license validity period.

## For your Mac computers (via Kaspersky Internet Security for Mac)

### 1. Installing the product

- Download and install the latest product version at [mac.kaspersky.com](http://mac.kaspersky.com).
- Double-click the distributive (file with the .dmg extension) to open it – and double-click 'Install Kaspersky Internet Security' to run the installation.

### 2. Activating the product

Activation is required in order to enable all of the program's features and to receive free technical support.

- Use the activation code provided on the card inside the product box you purchased or on the front page of this guide (e.g. XXXXX-XXXXX-XXXXX-XXXXX).
- Click the 'License' button on the lower right corner of the main program window.
- Enter the activation code in the appropriate field and 'Activate' the program.
- Use the 'License' button to get information on the license number, activation status & license validity period.

## For your Android™ devices (via Kaspersky Internet Security for Android)

### 1. Installing the application

- Scan the QR code to download the application directly to your device.
- Or enter [mobile.kaspersky.com](https://mobile.kaspersky.com) in your device browser and run the installation.

### 2. Activating the application

Activation is required in order to enable all of the program's features and to receive free technical support.

- Use the activation code provided on the card inside the product box you purchased (e.g. XXXXX-XXXXX-XXXXX-XXXXX).
- Tap 'I have an activation code' link during product setup.
- Enter the activation code in the appropriate field.

## For your passwords (via Kaspersky Password Manager)

### Installing on PCs

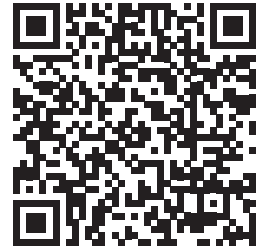
- Visit the My Kaspersky portal – [my.kaspersky.com](https://my.kaspersky.com).
- Click on the 'Downloads' button on the lower right corner of the Kaspersky Total Security tile to view the applications that are available for you to download and install.
- Choose 'Kaspersky Password Manager' for the OS you need, download & install the application and follow the instructions on your screen.
- If you send the download links to your email, you will be able to access the links on any of your supported devices.

### Installing on Mac computers

- Go to the Mac App Store and find the application using the Search function.
- Start the download & follow the instructions on your screen.

### Installing on mobile devices

- Scan the relevant QR code to download the application directly to your device.
- Or go to the App Store or Google Play Store and find the application using the Search function.
- Start the download & follow the instructions on your screen.



For Android



For iPhone & iPad



For Android

## For your kids (via Kaspersky Safe Kids)

### How it works

- Install the application on your child's devices to apply protection rules.
- Sign in to your My Kaspersky account – 'Kids' tab – at [my.kaspersky.com/mykids](https://my.kaspersky.com/mykids) for initial setup and protection rules management. Please use one single My Kaspersky account for all Kaspersky Safe Kids installations.
- To get the full premium functionality of Kaspersky Safe Kids, please make sure you are using one single account for all Kaspersky Safe Kids and Kaspersky Total Security installations. If the Kaspersky Total Security activation code has not yet been entered within your My Kaspersky account, please do so following the instructions in the "Get started" section of this Quick Start Guide.
- Install the application on parental mobile devices to manage protection rules and get real time alerts.

### Installing on your child's PCs & Mac computers

- Go to [kas.pr/kids](https://kas.pr/kids) and follow the instructions on your screen.

### Installing on mobile devices

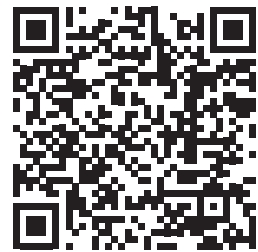
- Go to [kas.pr/kids](https://kas.pr/kids) and follow the instructions on your screen.
- Or scan the relevant QR code to download the application directly to your device.
- Alternatively go to the App Store or Google Play Store directly and find the application using the Search function.
- Start the download and follow the instructions on your screen.
- To manage protection rules from parental mobile devices, please choose 'Parent' as the main user of the device.

## For your iPhones & iPads devices (via Kaspersky Safe Browser)

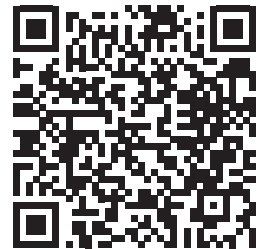
To get the application, please choose one of the following options:

1. Scan the QR code to download the application directly to your device.
2. Or go to the App Store and find the application using the Search function.

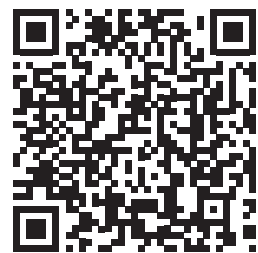
No activation required.



For Android



For iOS



For iOS

# Frequently Asked Questions

## Question

## Answer

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### How many devices can I install the product?

You are entitled to use Kaspersky Total Security for a number of computers and Android devices (in any combination) as indicated on the box.

You can install the Kaspersky Password Manager & Kaspersky Safe Kids services on any number of PC, Mac, iPhone, iPad & Android devices – but only for the number of user accounts granted by your purchased license.

In addition, you can download Kaspersky Safe Browser for iOS on any number of iPhone & iPad devices – to get protection against phishing websites and malicious links.

### What should I do if I purchase new device and want to transfer my security solution to it?

As long as you do not exceed the number of devices supported by your license, you can uninstall and reinstall the application whenever you need and use your activation code.

### Where can I find my activation code if it is lost?

If you registered your product during activation process on My Kaspersky portal, your activation code will be saved in your My Kaspersky account – at [my.kaspersky.com](https://my.kaspersky.com).

If you can't find your activation code at the My Kaspersky portal, you can send a request to our Technical Support team – via your My Kaspersky account.

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For more information please use the following support resources:

- **Product information** is available at [help.kaspersky.com](https://help.kaspersky.com).
- **Knowledge Base** is available at [support.kaspersky.com](https://support.kaspersky.com). It contains detailed descriptions on how to install, configure and use Kaspersky Lab products.
- **Your My Kaspersky account** is available at [my.kaspersky.com](https://my.kaspersky.com).

#### Contact:

Kaspersky Lab SEA Sdn Bhd  
Level 11-02 Block A, PJ8,  
No.23, Jalan Barat, Seksyen 8,  
46050 Petaling Jaya,  
Selangor Darul Ehsan.

#### General information:

[www.kaspersky.com](https://www.kaspersky.com)  
[www.securelist.com](https://www.securelist.com)

**Note:** Kaspersky Lab reserves the right to change, without notice, the graphical user interface of the product. The latest version of the product is available to download from [www.kaspersky.com](https://www.kaspersky.com)