

Frequently Asked Questions

Question	Answer
How many devices can I install the product?	You are entitled to use Kaspersky Internet Security for a number of computers and Android devices (in any combination) as indicated on the product package. In addition, you can download Kaspersky Safe Browser for iOS & Windows Phone, free of charge, onto any number of iPhones, iPads or Windows Phone devices – to get protection against phishing websites and malicious links.
What should I do if I purchase new device and want to transfer my security solution to it?	As long as you do not exceed the number of devices supported by your license, you can uninstall and reinstall the application whenever you need and use your activation code.
Where can I find my activation code if it is lost?	If you registered your product during activation process on My Kaspersky portal, your activation code will be saved for you at my.kaspersky.com in your free My Kaspersky account. You can also send a detailed request to our Technical Support via My Kaspersky portal.

Note: Kaspersky Lab reserves the right to change, without notice, the graphical user interface of the program. The latest version of the program is available to download from <http://antivirus365.net/kaspersky>

For more information, please use the following support resources:

1. User Guide is available at kaspersky.com/docs: All Home User Products section.
2. Knowledge Base is available at support.kaspersky.com. Contains detailed descriptions on how to install, configure and use Kaspersky Lab products.
3. My Kaspersky portal is available at my.kaspersky.com.

Technical Support:

For TECH TITAN Promotion and Redemption Inquiries

Tel: +603 7802 2211 | Email: support@tech-titan.com

WhatsApp: +6019 480 8331

(Mon – Sun 9am-6pm except Public Holidays)

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Kaspersky® Internet Security

Quick Start Guide

The license period starts when you activate the product on the first device. The activation code must be activated by end of 2018.

The number of devices that can be protected varies according to the type of license purchased.

Thank you for purchasing Kaspersky Internet Security!

One product – with one license – to secure any combination of your PCs, Mac computers and Android phones & tablets.

Before installation

To manage security across all your devices from anywhere via the Web, you can create a My Kaspersky account. This allows you to check each device's security & license status, adjust key security settings (for PCs & Mac computers only) – plus access special offers and download free Kaspersky Lab products. My Kaspersky also gives you easy access to technical support.

To avoid any conflicts between programs, you may need to close some active applications and uninstall third-party solutions with antivirus or similar functionality.

For your PCs (via Kaspersky Internet Security)

1. Before you install the program

To uninstall third-party solutions, go to:

- For Windows® 8, 8.1, 10 – Control Panel → Programs → Uninstall or change programs.
- For Windows Vista® / Windows 7 – Start → Control Panel → Programs → Programs and Features.
- For Windows XP – Start → Control Panel → Add or Remove Programs.

2. Installing the program

- Use the DVD from the product package, download the program if necessary, & run the installation;
- Or choose your product at <http://antivirus365.net/kaspersky>, download the program & run the installation.

3. Activating the program

Activation is required in order to enable all of the program's features and to receive free technical support.

- Use the activation code provided on the Activation Card inside the product package (e.g. XXXXX-XXXXX-XXXXX-XXXXX).
- Choose the 'Activate the application' option and enter the activation code in the appropriate field.
- Use the 'License' button on the lower right corner of the main program window to get information on the license number, activation status & license validity period.

For your Mac computers (via Kaspersky Internet Security for Mac)

1. Installing the program

- Download the latest version of the program at <http://antivirus365.net/kaspersky/mac>;
- Double-click the distributive (file with the .dmg extension) to open it – and double-click 'Install Kaspersky Internet Security' to run the installation.

2. Activating the program

Activation is required in order to enable all of the program's features and to receive free technical support.

- Use the activation code provided on the Activation Card inside the product package (e.g. XXXXX-XXXXX-XXXXX-XXXXX).
- Choose the 'Activate' option and enter the activation code in the appropriate field.
- Use the 'License' button on the lower right corner of the main program window to get information on the license number, activation status & license validity period.

For your Android™ devices (via Kaspersky Internet Security for Android)

1. Installing the application

- Scan the QR code to download the application directly to your device;
- Or enter <http://antivirus365.net/kaspersky/android> in your device browser and run the installation.

2. Activating the application

Activation is required in order to enable all of the program's features and to receive free technical support.

- Use the activation code provided on the Activation Card inside the product package (e.g. XXXXX-XXXXX-XXXXX-XXXXX).
- Tap 'Settings → Additional → Licensing' and enter the activation code in the appropriate field.

For your iPhones, iPads & Windows Phone® devices (via Kaspersky Safe Browser)

To get the application, please choose one of the following options:

1. Scan the relevant QR code to download the Application directly to your device;
2. Or go to the App Store (for iPhone & iPad) or Windows Phone Store and find the application using the Search function;
3. Or enter free.kaspersky.com in your device browser and start the download.

No activation is required as Kaspersky Safe Browser is FREE.



For your
iPhones & iPads



For your
Windows Phone