KASPERSKYlab

Kaspersky®
Anti-Virus

Quick Start Guide

Note: Kaspersky Lab reserves the right to change, without notice, the graphical user interface of the program. The latest version of the program is available to download from http://antivirus365.net/kaspersky

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The license period starts when you activate the product on the first PC. The activation code must be activated by end of 2018.

The number of PCs that can be protected varies according to the type of license purchased.

For your convenience, please retain this document

Thank you for purchasing Kaspersky Anti-Virus!

1. Before you install the program

To avoid any conflicts between programs, you may need to close some active applications and uninstall third-party solutions with antivirus or similar functionality.

To uninstall programs, go to:

- For Windows® 8, 8.1, 10 – Control Panel → Programs → Uninstall or change programs.
- For Windows Vista®/Windows 7 – Start → Control Panel → Programs → Programs and Features.
- For Windows XP – Start → Control Panel → Add or Remove Programs.

2. Installing the program

- Use the DVD from the product package, download the program if necessary & run the installation;
- Or choose your product at http://antivirus365.net/kaspersky, download the program & run the installation.

3. Activating the program

Activation is required in order to enable all of the program's features and to receive free technical support.

- Use the activation code provided on the Activation Card inside the product package (e.g. XXXXX-XXXXX-XXXXX-XXXXX).
- Choose the 'Activate the application' option and enter the activation code in the appropriate field.
- Use the 'License' button on the lower right corner of the main program window to get information on the license number, activation status & license validity period.

4. Installation on an infected PC

If your PC is so infected that it becomes impossible to launch the operating system or use antivirus software, please use a DVD that comes with the product package as a rescue disk. Kaspersky Rescue Disk contains a range of utilities that can treat an infected computer:

- Boot your PC from the Kaspersky Rescue Disk;
- Update the antivirus databases and perform a scan of the computer.

Then you can easily proceed with the product installation to get protection for your PC.

Frequently Asked Questions

Question	Answer
What should I do if a problem occurs while trying to remove third-party antivirus programs?	We recommend you to use the special removal utilities available on vendors' websites or access our Knowledge Base for more details at support.kaspersky.com/consumer/tools_-utilities
What should I do if an error occurs during the activation process?	Check if your computer is connected to the Internet and your Internet browser is working in online mode by trying to open a webpage. If there is no Internet access, please contact your Internet service provider.
How do I activate Kaspersky Lab products if I have bought one license for a number of devices?	In order to install & activate Kaspersky Lab product on multiple computers (actual number of devices depends on the license purchased), simply use the same activation code for each of them.
What should I do if an error occurs while attempting to perform an update?	1. Make sure there are no third-party firewalls or other antivirus programs installed on your computer. 2. Check update settings of the security product and the network connection settings (this information can be obtained from your Internet service provider) and try to perform an update later. 3. Refer to our Knowledge Base at support.kaspersky.com/12705 to get more details.
Where can I find my activation code if it is lost?	If you registered your product during activation process on My Kaspersky portal, your activation code will be saved for you at my.kaspersky.com in your free My Kaspersky account. You can also send a detailed request to our Technical Support via My Kaspersky portal.

For more information, please use the following support resources:
1. User Guide is available at kaspersky.com/docs: All Home User Products section.
2. Knowledge Base is available at support.kaspersky.com. Contains detailed descriptions on how to install, configure and use Kaspersky Lab products.
3. My Kaspersky portal is available at my.kaspersky.com.